

Progress Action

Onboarding a Patient:

Practice

Register Practice with Sphygmo

Practice approval received

Patient

Has a Smart Phone or Tablet with access to internet

No device? Check eligibility for Affordable Connectivity Program (<https://www.fcc.gov/broadbandbenefit>)

Has active email address and can access

Meets requirements for onboarding

Patient's BMI/weight meet wide range cuff requirements

Makes contact with patient after 2 tries

Establishes how patient will receive the device

In person - bring Smart Phone and/or Device to appointment

Patient has an established PCP at the practice

Onboarding appointment scheduled

Confirms patient has received the device and patient education materials

Set up device

Remove from packaging and install batteries

Cuff size seems compatible with patient's upper arm (measure upper arm if necessary)

Connect cuff to device

Download and open Welch Allyn Home to Smart Phone and/or Tablet

Turn on bluetooth on Smart Phone and/or Tablet

Enroll the patient in Clinical Portal - send request to view using email address

Have patient accept the request to view readings in the Clinical Portal

Demonstrate how patient will put on cuff

Review patient education

Review written materials

Review video with patient

Complete return demo with patient

Emphasize that patient should not share the device and application with other members of the family

Emphasize that the Clinical Portal will not be monitored 24X7. Advise the patient when they should seek emergency assistance

Review common error codes - e.g. Bluetooth did not connect

Confirm that BP measurements are viewable in the Clinical Portal
Review the cadence the patient will use to record BP readings

Does the patient have any additional questions?
Notify patient that you will begin monitoring the next business day and schedule a follow up appointment for 2 - 3 days from onboarding. Contact the patient sooner if monitoring indicates that they are not taking BP or measurements look "off"

Add patient to SMBP Tracking Type in i2i
Notify PCP that patient has been enrolled and monitoring will begin
Begin monitoring process on next business day

Description	Status	Approval Status
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SMBP Project		
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Notes

*Send staff roster and select practice ID and send to Sphygmo once contract and BAA are signed
Staff access emails are received*

Notes		
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<i>Patient must have Smart Phone or Tablet - the Sphygmobp app is how the device connects with the Clinical Portal</i>	Gray	
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Sano Health (<https://www.sanohealth.com/>) is an example of an ACP provider and will issue a pre-configured device based on requirements set forth by the medical practice with unlimited voice and text + a monthly provision of broadband data access at no additional cost to the health center or patient

<i>The portal requires the patient to accept a request to allow viewing of BP measurements on the portal</i>	Gray	
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<i>See each practice's requirements for enrolling in SMBP Program</i>	Gray	
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<i>The wide range cuff covers 8.75 and 16.5 inches</i>	Gray	
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<i>Schedule an SMBP Onboarding appointment.</i>	Gray	
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<i>Consider setting up a schedule template for onboarding staff</i>	Gray	
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<i>Confirm PCP is aware of patient's enrollment in the SMBP Program</i>	Gray	
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<i>In person or TH</i>	Gray	
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Additional cuff sizes are available for this device. The device comes with a wide range cuff - 8.75 - 16.5 inches. Extra large cuff - 15.75 - 21.25 inches can be purchased separately.

<i>Available in Android Play Store or iPhone Store</i>	Gray	
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Cuff connects through blue tooth

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If the device will be shared, encourage the patient to have the family member download a separate instance of Welch Allyn Home on the family member's SmartPhone or Tablet. Note, the patient will need to turn off Bluetooth on their phone or tablet to allow other family member to use the BP device. This creates a risk that they will forget to turn it on again and the BP device will not connect to the Clinical Portal and require restarting the initial monitoring period

The Clinical Portal is not designed to be monitored around the clock. It is designed for monitoring and collecting an average BP measurement from multiple daily readings over a 6 - 7 day period

Smart Phone or Tablet will need to be within range for blue tooth connection from device to SmartPhone or Tablet to Clinical Portal

Agent should have portal open and patient record up and visible during onboarding process

Newly enrolled patient - starting next day, take BP in morning and night, 2 readings 1 minute apart.

Established patient follow PCP orders for cadence